Quarterly Newsletter - Issue 56 - February 2021

COMMUNITY VISION

While planning for the future can be challenging, especially during this time, the City of Lindsborg has a bright outlook as we move forward in collaboration with the community to adopt our new Comprehensive Plan. The new Comprehensive Plan will serve as a guide for future land use and growth for the City of Lindsborg, and provides an overview of the

STRENGTH - n.

- 1. the quality or state of being strong; bodily or muscular power.
- 2. mental power, force, or vigor.
- 3. moral power, firmness, or courage. dictionary.com

community's vision, goals, and land use policies to achieve its desired future. The 20-year plan addresses the following planning topics to create a long-term framework in support of the community's vision:

- Community Identity
- Safe & Healthy Community
- Built Environment
- Natural Environment
- Resilient Economy
- Land Use & Community Design

We want to thank everyone dedicated their who has time and commitment to this project. The planning team and Steering Committee representing many facets of the community - have worked diligently this past year to develop a new Comprehensive Plan that is truly reflective of our community's values and aspirations. Through a collaborative effort with



the broader community, we have gathered significant input from residents, students, businesses, and community organizations to create a shared vision for the future.

The new Comprehensive Plan will be presented in detail at a virtual joint Planning Commission and public hearing meeting on Tuesday, March 16th. The meeting link and details will be posted to the City's website ahead of the meeting. We encourage you to attend to learn about the Comprehensive Plan, and provide any final feedback before adoption in April 2021.

For more information, contact: Lucas Neece, lucasn@lindsborgcity.org, (785) 227-3355.



CITY HALL - FEBRUARY 2021

Get Connected with Lindsborg

Stay informed about local news, events and services.



Follow us on twitter @CityLindsborgKS

BOXCAST



"Like" us on Facebook www.facebook.com/LindsborgCity

Visit our City web page at www.lindsborgcity.org

CITY ANNOUNCEMENTS

CITY HALL

Temporary COVID hours for City offices remain. Limited access is still in effect. Access to the public is by appointment only at this time. Please call whichever department you are needing for more information or to set up an appointment.

City Hall - 785-227-3355

Recreation - 785-227-3333

Sundstrom Conference Center – 785-227-2015

Public Works - 785-227-3428

After hours/holidays/weekends - Water, Sewer, Electric, and Streets - 785-227-3469

Public Safety (non-emergency) – 785-227-2988

Emergency – 911

Register the pups!

Don't forget to renew your dog license(s). The cost is \$5.00 for spayed or neutered and \$25.00 if the dog is not spayed or neutered. Call City Hall to inquire or to set up an appointment to go in and purchase a 2021 license for your pup.

EMS AND FIRE VOLUNTEERS

The City of Lindsborg is always seeking qualified people who are interested in serving on the volunteer services such as Emergency Medical Services and the Fire Department. Contact Chief Davis at 785-227-2988 for more information.

ONLINE BILL PAY IS AVAILABLE

Please visit www.lindsborgcity.org for more information. There is a link at the bottom of the website's homepage that will take you to the online bill pay center. Please call City Hall at 785-227-3355 if you have any questions regarding online bill paying.

Council Member Contact Information

Mayor Becky Anderson: banderson@lindsborgcity.org

Rebecca Van Der Wege: rvanderwege@lindsborgcity.org

Ed Radatz: eradatz@lindsborgcity.org
Kirsten Bruce: kbruce@lindsborgcity.org
Mark Friesen: mfriesen@lindsborgcity.org



Jodi Duncan: jduncan@lindsborgcity.org
Rick Martin: rmartin@lindsborgcity.org
Emile Gallant: egallant@lindsborgcity.org

CITY HALL - FEBRUARY 2021

~ CITY OF LINDSBORG ~

ADMINISTRATION & FINANCE

- 2019 Audit report completed and the City conforms to established accounting standards and in compliance with State of Kansas budget statutes.
- Secured \$132,000 CDBG-CV grant for business support during COVID-19.
- Secured \$182,000 CARES Act grant to offset COVID-19 pandemic expenses.
- Approved 99 year lease with Sprout House.



Renderings of the new Sprout House coming in 2022.





COMMUNITY DEVELOPMENT

- Approved the residential plat of Stockholm Estates, a 43-acre development on newly annexed ground adjacent to the Välkommen Trail extension on the City's east side.
- Established a Rural Housing Incentive District to assist in infrastructure construction for Stockholm Estates. This is one of three tracts approved for housing tax incentives by the Kansas Department of Commerce.
- Construction of a 200' cell phone tower was completed providing mobile service to AT&T clients for the first time.
- Approved and completed public arts projects which included murals in Swensson Park and the Community Library. Relocated two Don Osborn sculptures to sites on the Välkommen Trail.
- Purchased a neglected property adjacent to the Välkommen Trail for redevelopment purposes.
- The Tree Board celebrated Lindsborg's 35th consecutive year as a certified Tree City USA.
- Continued participation in the Community Rating System and National Flood Insurance Program
 with flood awareness outreach efforts, resulting in 10% premium discounts for flood insurance
 policy holders.

RECREATION

- Over 200 participants at our annual Daddy/Daughter Dance.
- 125 youth participated in summer art classes. More than double from 2019.
- Provided the first series of after school art for middle school kids.
- Provided first STEM Airplane Model building class, with a roster of 30 kids.
- The Lindsborg Golf Course continued to stay busy throughout the year with 6,058 rounds played while the clubhouse was open (June October). There were 92 memberships which included 144 members.



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Lindsborg...where you want to Be, to Play, to Live, to Stay!

CITY HALL - FEBRUARY 2021 ACCOMPLISHMENTS continued from page 3 **PUBLIC WORKS** Administration of planning, purchase of materials and installation of the electric and water infrastructures for the Stockholm Estates Development. STREETS Completion of asphalt mill and overlay of Highway K-4 from South Main Street to the west city limits utilizing a KDOT CCLIPS Program which covered 95% of the total project cost. Crack sealed on 26 city blocks. • Chip sealed 24,796 square yards of streets. • Completed patch repair on Harrison/Cole Street. Maintained the Boneyard/Composting Program. **WATER** • Completed major maintenance of the 100,000 gallon standpipe. This included bead blasting of the interior, power washing of the exterior and a new coat of paint on both the exterior and interior. • Installation of 3200 linear feet of 8" waterline, valves and fire hydrants for the Stockholm Estates Development. Continued replacement of residential water meters and commercial registers. **WASTEWATER** • Ongoing sewer line maintenance program cleaned 10,500 linear feet of sanitary sewer line. • Began process for rehabilitation of the #2 Clarifier which is scheduled to be completed by February 2021. **ELECTRIC** Installed the underground electric service for the Stockholm Estates Development. Completed Zone 3 of the annual tree trimming. Staff began additional tree trimming in Zone 4 to help reduce the cost spent for contracted tree trimming. **PUBLIC SAFETY** • New policy management system named Lexipol to replace our old, outdated policy manual. • Implemented a Stalker Traffic Data Collector to survey streets for speed issues, traffic patterns, and to improve enforcement strategies. • Even with limited resources in 2020 because of the COVID-19 pandemic, the Department continued with the Blue Santa program, delivering presents to 16 kids in and around our area. • Purchase of 5 additional P-25 mobile radios for EMS. The new radios will allow for greater flexibility for EMS staff. EMS also acquired a bio-waste box to properly dispose of or account for bio-waste materials E like used needles, bloody clothing, bedding, etc. • Public Safety conducted a huge outreach for volunteers interested in becoming part of our Public Safety Team, PD, Fire and EMS. As a result, we added two part-time police officers, 3 firefighters, and 6 EMS personnel in 2020. The outreach involved Facebook Boost, radio and newspaper ads in Hutchinson, Newton, McPherson, and Salina areas.

 Public Safety developed and implemented new standards for using personal protective equipment (PPE) when responding to calls for service because of the COVID-19 pandemic. New PPE was ordered to ensure the safety of staff and the community while working to reduce the spread of COVID-19.

CITY HALL - FEBRUARY 2021

ACCOMPLISHMENTS continued from page 4

- Public Safety sponsored an EMT Course in town hoping to spark local interest in the class and increase volunteer participation with our EMS Team. Seven people who signed up for the EMT course volunteered to work for our EMS service once they successfully completed the course and became certified by the State.
- Officers took 316 reports in 2020, which is a 35% reduction in reports compared to the 481 reports taken in 2019 and 491 reports in 2018. Responded to 2400 calls for service.
- Officers responded to and took reports on 26 traffic accidents in 2020, which is a 53% reduction in traffic collisions compared to 55 traffic collisions in 2019.
- The Fire Department had 69 city calls for service and 61 rural calls for service totaling 130 fire calls for service in 2020, which is a 23% reduction in fire calls compared to 156 in 2019 and 115 in 2018.
- In 2020 EMS responded to 556 calls for service, which is a 1% increase in EMS calls for service compared to 552 calls for service in 2019 and 584 calls for service in 2018.
- Lindsborg Public Safety combined handled a total 3086 calls for service for 2020.

CONVENTION AND VISITORS BUREAU

- Worked with local lodging owners to notify them of opportunities to apply for grants and loans to subsidize their income due to the COVID-19 Pandemic causing extremely low travel and overnight stays.
- Was awarded the Midwest Travel Network Destination Partner of the Year Award for the best Destination Marketing Organization in the Midwest region to work with for travel planning.
- Provided online content and video segments that could be utilized by groups for future planning, due to the pandemic halting travel.
- Promoted overnight stays to audiences in Kansas, Oklahoma, Colorado, Nebraska and Texas, via Facebook by communicating current COVID Protocol and safety measures in place in Lindsborg.
- Participated in the VIRTUAL Kansas Media Event, resulting in several articles about Lindsborg.
- Chalk artist event created in June to allow residents and visitors to enjoy interactive outdoor art.
- Began term in a governor-appointed position to the Kansas State Fair Board.

SUNDSTROM CONFERENCE CENTER (SCC)

- 119 total events hosted.
- SCC received a grant from the Lindsborg Community Health Care Foundation to hold up to 80, 2-hour meetings from August December.
 - o This grant brought in \$3,000 (not including food)
 - o This grant brought in 593 people.
 - o This grant brought in 40 meetings.
- The SCC was awarded a \$10,000 grant from the McPherson County Community Foundation, to offset decrease in revenue due to cancelations of events.
- 162 events cancelled due to COVID-19 Pandemic.



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CONVENTION & VISITORS BUREAU - FEBRUARY 2021

FOCUSING ON THE



The Lindsborg Convention and Visitors Bureau remained determined in 2020, a year that served up anything but business as usual to a community that enjoys serving travelers. Nevertheless, the CVB's path was seeded with opportunities to tell the community's story and build in demand.

All year the CVB focused on keeping in touch with existing friends as well as finding new friends within a relatively short distance. We did this because calls and emails to our office, as well as regional and national surveys, indicated that the public was searching for a breath of fresh air not far away.

The CVB employed new social media strategies to carry the message of Lindsborg, sectoring out different audiences to receive messages of interest. We were able to rely on time-tested community strengths for social media posts and invitations to visit.



We are grateful that a series of 2019 visits to Lindsborg by travel writers provided much content for social media in 2020. These travel writer stays were organized and underwritten by the CVB with the help of the Ad Hoc Roundtable and individual businesses. By concentrating on hosting travel writers in 2019, Lindsborg received a good crop of trustworthy reviews in 2020. These positive reviews demonstrated *The Lindsborg Experience* in vivid and detailed ways.

We also were pleased that the Midwest Travel Network, a regional association of travel promoters, writers and producers, chose the Lindsborg CVB as the best destination marketing organization to work with when planning a trip. That award reinforced the wider perception of Lindsborg's overall quality as well as its ability to engage travelers.

Using the travel writers' reviews, the CVB also pitched story ideas to a variety of print media throughout 2020. As a result, Lindsborg has been featured in approximately 30 new publications this year. These exciting results came at a time when we know that people were making lists of future places to explore. Many of these articles are offered online, thus giving additional exposure to Lindsborg during web searches.

A partnership with the Kansas Sampler Foundation created multiple travel routes across Kansas, each featuring a Lindsborg visit, that included vetted stops for groups or individuals making their way through the state. Thanks to the extensive knowledge of Marci Penner and WenDee Rowe, these routes were completed before summer, added to the CVB website, and marketed through the monthly Posten (CVB Newsletter) and social media ads. This project proved to be timely, providing travelers safe ways to explore during COVID and travel planners routes to use for planning future bus groups.

Lindsborg has long been known for rolling up its sleeves, doing the hard work and staying focused on the future. The Lindsborg Convention and Visitors Bureau kept this reputation in mind as it nurtured relationships, stayed in touch, and remained purposeful.

PUBLIC SAFETY - FEBRUARY 2021

Be Safe on the Internet!

The internet and wireless communication have opened a wonderful world of instant information and communication for adults and children alike, especially during 2020 with school lockdowns and many having to work from home. Children learn about computers and cell phones at very early ages. These devices offer countless opportunities. They are sources of news and research for homework, games and entertainment for free time, and communication with friends and parents through everything from email to blogs and social networking to virtual classrooms and office meetings. But just as parents wouldn't allow their children near a busy street without some safety rules, they shouldn't send them onto the information superhighway without knowing a few rules of the road. Too many dangers, from pedophiles to con-artists, can reach children and adults through the internet and wireless access communication.

One of the greatest challenges parents face today is managing their children's use of the internet. Parents must make sure that their children's use of the internet is balanced with other, healthy activities—sports or an art club, for example. They must ensure that their children's use of the internet is age-appropriate, and they must ensure that their children don't unwittingly give out information that could make them susceptible to the con-artists and deviants that might want to take advantage of them. Fortunately, there are parental-control services that strengthen a parent's ability to keep their children safe on the internet.

The world can be a dangerous place, especially on the internet. But with the right precautions, we can be free to enjoy the virtually limitless opportunities to learn and thrive that the internet and wireless communications have to offer.

To keep kids safe, parents should:

- Agree on a list of rules and post it by each computer in the house. They should put the computer in a central location where it can be observed by a parent and post the rules there.
- Talk to your kids. If your child tells you about an upsetting event experienced online, be supportive and provide corrective action. Keeping the lines of communication open is crucial.
- Tell your children never to give out personal information—their last name, their address, their phone number, where they go to school, etc.
- Tell children never to arrange to meet an online acquaintance in person without their parent's prior permission.
- Tell your children that if an online acquaintance sends a message or picture to them that makes them feel uncomfortable, they should tell you at once.
- Tell your children they should never sign up for an offer that is "free" without asking you first. If it sounds too good to be true, it probably is.



Q search snapchat, facebook, instagram, tiktok



www.google.com



COMMUNITY DEVELOPMENT - FEBRUARY 2021

Be Prepared with Flood Awareness

The local flood hazard is caused by Lindsborg's flat terrain and slow storm water runoff. Cow Creek is in the 1% Special Flood Hazard Area, and poses a flash flooding threat because of the large drainage area (345 acres) and lack of elevation drop. But other areas have risk, too. In 2013, the Westview channel overtopped into the West Normal and Northridge neighborhoods, causing significant basement flooding and millions of dollars in losses. Street flooding occurs on the city's eastern and southern neighborhoods, resulting in stalled and water-damaged vehicles. Find out if your property is in the regulated floodplain by calling Gary Shogren at City Hall, 785-227-3355. You can also learn more on our website under Community Development.

Here are some things you can do to protect your family and property from flooding:

Flood Insurance

Your homeowner's insurance does not include coverage for a flood. One of the best protection measures is a flood insurance policy under the National Flood Insurance Program, which can be purchased through any licensed property insurance agent.

If your house is located in a floodplain, flood insurance will be required by most federally backed mortgage lenders. Even if you are not in a mapped floodplain, you may be subject to flooding from local drainage. Ask an insurance agent how much a flood insurance policy would cost.

Don't delay! There is a 30-day waiting period before a flood insurance policy takes effect. Learn the essentials to flood insurance, including what it covers, what it protects and who it protects at floodsmart.gov.

Protect People from the Hazard

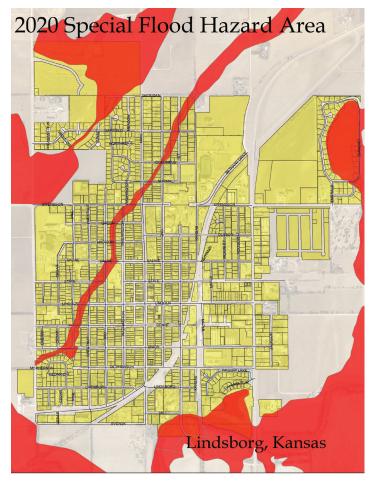
Flash floods are the number one weather related killer in the United States. Do not attempt to walk or drive in flooded areas. Six inches of floodwater is enough to knock you off your feet, two feet of water will float your car. Do not drive around barriers, as the road or bridge may be washed out. Water moving at 10 miles per hour exerts the same pressure on a structure as wind gusts at 270 miles per hour.

Protect Property from the Hazard

There are preventive measures that can be taken to minimize or eliminate potential flood damage to buildings. Sandbags, plywood, plastic sheeting and lumber can be used to temporarily protect property. Moving furniture and other possessions to higher floors, if available, can reduce contents losses. Permanent flood proofing measures for flood prone areas are preferable to temporary ones. Talk to us about protecting your house or business at Community Development, 785-227-3355.

Build Responsibly

Any development, not just construction of buildings, in a Special Flood Hazard Area (SFHA) requires a permit. Obtain a permit from at City Hall, 101 S. Main St. before you build, alter, re-grade or fill on your property. Report any illegal floodplain development to Gary Shogren at 785-227-3355.



Flood information continues on page 9.

COMMUNITY DEVELOPMENT / PARKS - FEBRUARY 2021

Flood Awareness continued...

Flood Map Update on Hold

Proposed revisions to the 2009 Flood Insurance Rate Map (FIRM) for Lindsborg have been put on hold until further notice. The Kansas Department of Agriculture – Division of Water Resources has delayed funding for Base Level Engineering of McPherson County until Fall of 2021, with an expected preliminary flood map available no sooner than Spring 2023. Until then, the City continues to limit development in floodplain areas depicted in the 2009 map, shown on page 8.



Keep Our Streams Clean

We all know that dumping garbage with the city limits is against the law. What is not so well-known is the city ordinance that prohibits streambed dumping. This includes lawn debris, brush, fill and other organic material. The law refers to all ditches, channels and basins that carry or collect stormwater. including Cow Creek. Continued dumping of grass clippings, tree limbs and weed debris creates.

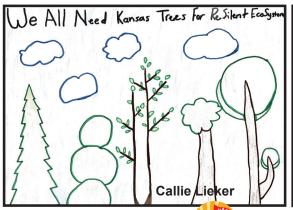
Creek. Continued dumping of grass clippings, tree limbs and weed debris creates sedimentation. The channel bed slowly rises which reduces the capacity to carry rainwater. This increases the potential for damaging floods. Please properly dispose of your yard debris and do your part to keep our streams clean.

FLOOD INSURANCE PROGRAM

TREE BOARD POSTER CONTEST WINNERS!

The Lindsborg Tree Board selected Layla Fleming's artwork as this year's grand prize winner of the annual Tree Poster Contest. The winning poster will be sent to the Kansas Forest Service and entered into the State contest. First runner-up was Callie Leiker and second runner-up was Milea Friesen.

The Tree Poster Contest is one of several activities sponsored by the Tree Board, an eight-member advisory board appointed by the Mayor. It was formed to promote tree maintenance, preservation and planting in the community, and meets once a month.









Judging the artwork



PUBLIC WORKS - FEBRUARY 2021

Meet Electric Superintendent Rod Schrage

If you have not already met him, Lindsborg Public Works would like to introduce you to Rod Schrage. Rod began working for the City as the Electric Department Superintendent on March 3, 2020. Rod has been a lineman for more than 20 years and brings a wealth of knowledge, positive attitude, and an understanding that we are here to serve the



City and the needs of its citizens. He also understands that it is a small department, and he needs to get out and work with his crew. Being a small-town electric superintendent requires the balance of leading the department, administrative duties as well as being in the field doing the work. Rod understands this, and he provides that balance. Chances are that if you see the electric crew out, Rod very well may be the lineman in the bucket doing the work. Rod spent his first few months learning the layout of the system and evaluating its needs. He quickly built a list of priorities and then went to work. He and his crew began taking care of many old issues that needed to be resolved while tackling new discoveries along the way. They have made numerous repairs and straightened several poles and been busy trimming trees. Performing maintenance is a large part of what a small-town electric department does, trying to keep ahead of problems before they cause outages. Rod has been good at looking at those areas and getting ahead of potential issues. One of the first projects has been the design layout, creation of a materials list and then the installation of the electric service for the Stockholm Estates Development. This work was handled entirely by the Electric Department and Public Works staff.

If you happen to see Rod, please welcome him to the community and thank him for the job he is doing.

Electric Department

Did you know that Lindsborg gets its electricity delivered to town from the new Coronado Substation west of town. It arrives at the Lindsborg Substation located at First and Union at 34,500 volts. Within the Lindsborg Substation, the voltage is stepped down to 7,200 volts and sent out on the city electrical distribution system. This system is overhead through a large part of town, however in newer subdivisions,

those distribution lines will be underground. Somewhere near your home in an alley or a utility easement, there will be another transformer which will step the voltage down to the 120/240 voltage that is used within your home.

This electricity is supplied through over 28 miles of overhead and underground primary lines. These lines are connected to 880 overhead line poles and routed through 40 separate underground junction boxes and cabinets. Electricity is delivered to homes via 430 conventional (pole mounted) transformers and 160 pad mount transformers (for underground). There are also 640 street light poles & lights throughout Lindsborg helping to keep the streets lit at night.



RECREATION - FEBRUARY 2021

Greetings From Recreation Director Beth Ferguson

What a year it has been of unknowns, rescheduling, and cancelling for the Lindsborg Recreation Department and Community. As I look back on the challenges of 2020, I realize the hope for 2021 and the future. I recognized even more the love I have for my job and keeping our youth and adults active. I continued to try and think of any way I could to make events and activities still happen, but then would be hit with an understanding of why they could not. The best news though, it gave me time to reflect on what we provided, how we could improve, update, enhance, and grow as a department. So, when it is safe to do so, the LRD will be back and better than ever!

At this time, we will continue to monitor the cases of COVID19 in our community. We will begin activities for youth and adults and sports when it is safer to do so. I continue to plan as if this year will be like any other and will keep you updated if things must be pushed back or cancelled. For more information on activities, check out our City website, www.lindsborgcity.org, under the Department tab – Recreation. I will keep this up to date as best I can with the information I have at any given time. You can also follow our City of Lindsborg Government Facebook Page, contact me personally at bethf@lindsborgcity.org or (785) 227-3333 for questions and/or concerns.

Interested in Golf? Check out our Lindsborg Golf Course website, www.golflindsborg.com , for more information. Annual memberships begin April 1st. We hope to open the Clubhouse and rental carts in Mid-March but will continue to update this, dependent on COVID19 and weather forecasts. We also have the Lindsborg Golf Course Facebook page that is updated when new information is available.

Want to think about warmer weather? The Lindsborg Swimming Pool is planning to open as normal this year. Swimming Pool Party Reservations began February 1st, you can call (785) 227-3355 to make a reservation now! 2-hour pool parties are \$200.00, which will be due at the time of reservation. Season Passes and Punch Cards will be available to buy in May! Keep your eyes out on our website or Facebook page for more information coming your way about opening dates, swimming lessons, and our Swim Team.

An exciting new adventure I am working on is repurposing the Riverside Tennis courts into Pickleball courts for all to use. This rising sport is an activity for all ages, abilities, and is ready to be brought to our vibrant community. If you would like to help financially with this project, please contact me and we can discuss further. Fundraising has officially begun!

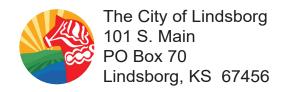
Thank you for the patience and understanding that has been provided through this tough year. As we all know, things have not always been easy, or the way we want things, but we have continued to push through. I will continue working towards having a positive and fun 2021 here in the Recreation Department and am excited to when we can all be together again playing, working out, doing yoga, painting, or whatever makes you happy.

Beth Ferguson

Lindsborg Recreation Director

Recreation Director Beth Ferguson • 101 S. Main St. • Lindsborg, KS 67456 • (785) 227-3333 bethf@lindsborgcity.org • www.lindsborgcity.org • www.golflindsborg.com





PRSRT STD US POSTAGE PAID LINDSBORG, KS PERMIT #1

ECRWSS

Local

Postal Customer

CALENDAR OF EVENTS

City Council Meetings – March 1 & 15, April 5 & 19, May 3 & 17

Planning & Zoning Commission Meeting – March 16, April 20, & May 18

Sandzen at 150 – Celebrating the Vision – January 17- March 7

Våffeldagen-International Waffle Day – March 20

123rd Annual Midwest Art Exhibition at the Birger Sandzén Art Gallery – March 21 – May 23

Jazz Walk – March 26

139th Messiah Festival of the Arts – March 24 – April 4

Good Friday – April 2 (City Offices Closed)

Passion According to St. Matthew – April 2

140th Messiah Performance – April 4

Lindsborg In Bloom – April 24



Due to the COVID19 Pandemic - scheduled events are subject to change. As more events get scheduled, they will be posted at: https://www.visitlindsborg.com/lindsborg-calendar-of-events

For additional events, please view the calendars at www.visitlindsborg.com or www.lindsborgcity.org

EMERGENCY INFORMATION

Police, Fire and Ambulance: 911

Millfest - April 30 - May 2

Police, Fire and Ambulance: 785.227.2988 (non-emergency)

Water, Sewer, Electric, Streets: 785.227.3428

Water, Sewer, Electric, Streets: 785.227.3469 (after hours, weekends and holidays)